

**Stephanie Rawlings-Blake**  
Mayor



Room 250  
City Hall  
Baltimore, MD 21202

August 19, 2016

**TO:** The Honorable Stephanie Rawlings-Blake, Mayor  
Kaliopi Parthemos, Chief of Staff  
Khalil Zaied, Deputy Mayor of Operations  
Sameer Sidh, Director of CitiStat

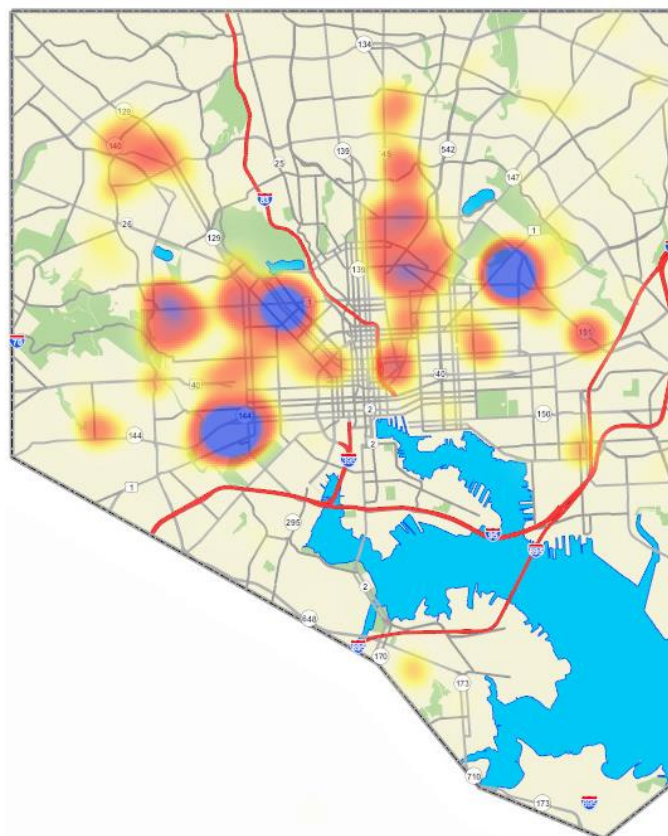
**FROM:** CitiStat Team

**SUBJECT:** DPW- Bureau of Solid Waste, Executive Briefing

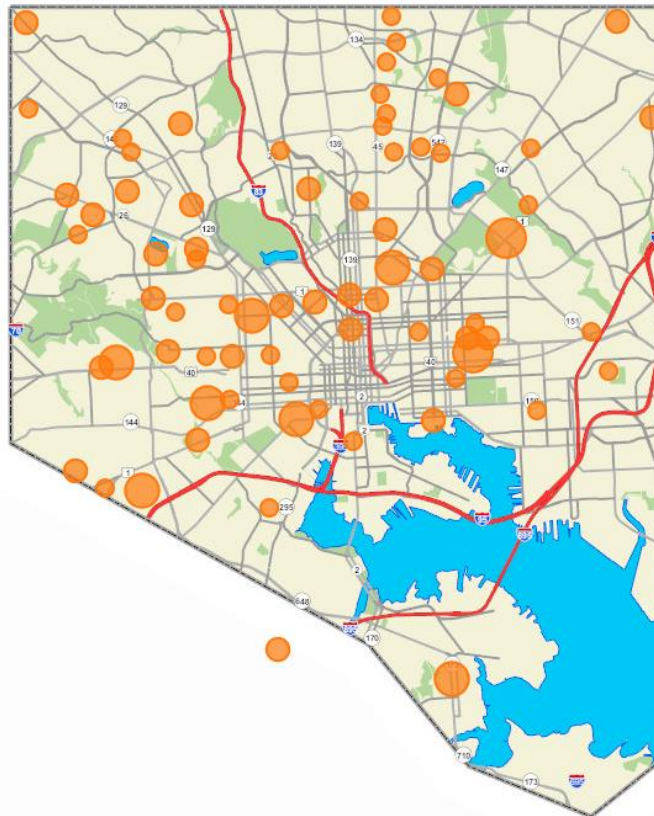


- **Making Progress**

- **Mowing.** Mowing work orders continue to be managed with improved efficiency this year. There are currently 2,529 open work orders as of August 16th, 2016, which is 55 more than the 2,474 open work orders reported at the previous CitiStat meeting. However, there are currently 0 overdue (>30 days) work orders for the sixth month in a row. The percentage of cancelled work orders has decreased to 7.2%. The map below shows the location of all open cleaning work orders as of August 16th, 2016.



- **Sanitation Citations.** In order to ensure proper use of new municipal trash cans amongst Baltimore City residents, the City's code enforcement team has increased monitoring efforts of proper disposal of refuse. The Bureau of Solid Waste has worked with the Housing Department to direct code enforcement focus to areas where there is continued observable misuse of cans and improper disposal issues. The map below shows the number of sanitation related citations issued for July 2016 throughout Baltimore City.



- **Needs Improvement**

- **Municipal Can Program Skips.** Delivery of the new Municipal Trash Cans has concluded. The Bureau of Solid Waste has deployed approximately 3,829 35 gallon cans and 169,528 65 gallon cans. The Bureau of Solid Waste is now focusing its attention on households that have been skipped, and there are noticeable pockets of missed deliveries in certain parts of the City. The map below shows the location of the active skips that are in need of trash cans.

